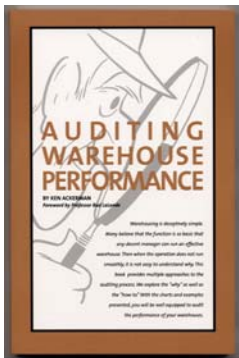




**KENNETH B. ACKERMAN  
WORKSHOP  
"AUDITING WAREHOUSE PERFORMANCE"  
June 01, 2006, Radisson SAS Daugava Hotel, Riga (Latvia)**

We are glad to present a half-day workshop "Auditing Warehouse Performance" which will be delivered by one of the 50 world leaders in logistics- Kenneth B.Ackerman. Workshop will take place on June 01, 2006, at Radisson SAS Daugava Hotel, Riga, Latvia.

Ken Ackerman has been active in logistics and warehousing management for his entire career. In 2002, Ken Ackerman was honoured by Warehousing Education and Research Council (WERC) with a lifetime membership. He is the first person ever to receive similar recognition from three different organizations: CLM, IWLA and WERC. He received the Distinguished Service and Leadership Award in 1999 from International Warehouse Logistics Association and had earlier received the Distinguished Service Award from Council of Logistics Management.



He is editor and publisher of *Warehousing Forum*, a monthly subscription newsletter. His newest book, *Auditing Warehouse Performance*, was released in October 2003. Material of this book is basics for the half-day workshop on the June 01, 2006.

In *Auditing Warehouse Performance*, Ken Ackerman will guide You through critical topics of warehousing, each explores why and how to audit warehouse operations for improved productivity and performance.

**Key topics include:**

- Monitoring customer relationships
- Auditing for process and cost control
- Auditing to maintain quality
- Auditing the performance of people in the warehouse
- Using audit data to justify warehouse improvements



Workshop is conducted in English language with simultaneous translations in Latvian and Russian languages.

**Main goal of this workshop is to get owners and managers of warehouses acquainted with modern practical methods for benchmarking of warehouses performance efficiency**

Please fill in the registration form below. After receiving this Form we will send you an invoice for participation.  
**PARTICIPATION FEE FOR THE HALF-DAY WORKSHOP IS 360 EUR\*** (VAT at 18% should be added)

<b>Please complete the following details and send this form to us by fax +371 7224429!</b>	<b>How to contact us:</b>
First Name: _____ Surname: _____	<u>by phone:</u> + 371 7326562
Position: _____	<u>by fax:</u> + 371 7224429
Company: _____	<u>e-mail:</u> lbs@lbs.riga.lv
Address: _____	<u>by post:</u> <b>LBS International Conferences</b>
Tel: _____ Fax: _____	4 Basteja Blvd., Riga, LV-1050, Latvia
E-mail: _____	<u>Project manager</u> – Ms. Katerina Glebova

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